



COOKIES POLICY

Version 1.0

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Rockfort Markets Limited
(trading as RockGlobal)

Level 21/191 Queen Street,
Auckland Central,
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Email
support@rockglobal.co.nz

Website
www.rockglobal.co.nz

Cookies Policy

This Cookies Policy explains how RockGlobal, the trading brand of Rockfort Markets Limited (“RockGlobal”, “we”, “our”, “us”), uses cookies and similar technologies when you visit our website.

This policy should be read together with our Privacy Policy.

1. Introduction

Cookies are widely used to make websites function efficiently, improve user experience, and provide information to website operators.

RockGlobal uses cookies to ensure the secure operation of its website, understand how visitors interact with our content, and improve performance and functionality in line with legal and regulatory requirements.

2. What Are Cookies?

Cookies are small text files that are placed on your device (computer, tablet, or mobile phone) when you visit a website. Cookies allow a website to recognise your device and store information about your preferences or past actions.

Cookies do not typically contain information that directly identifies you, but they may be linked to personal information we hold about you.

3. Types of Cookies We Use

RockGlobal uses the following categories of cookies:

3.1. Strictly Necessary Cookies

These cookies are essential for the operation of our website and cannot be switched off in our systems.

They are used to:

- Maintain website security
- Enable core site functionality
- Manage session integrity
- Support accessibility features

Without these cookies, the website may not function properly.

3.2. Performance and Analytics Cookies

These cookies allow us to measure and analyse how visitors use our website.

They help us understand:

- Which pages are visited most frequently
- How users navigate through the site
- How long users remain on specific pages
- Whether errors are occurring

The information collected is aggregated and anonymised where possible.

3.3. Functional Cookies

Functional cookies enable enhanced functionality and personalisation.

They may be used to:

- Remember user preferences
 - Retain language or region settings
 - Improve consistency of user experience
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3.4. Third-Party Cookies

Some cookies may be set by third-party services integrated into our website.

These may include services related to:

- Website analytics
- Embedded media (such as video players)
- Security and fraud prevention
- Infrastructure and hosting services

Third-party cookies are governed by the privacy and cookie policies of the relevant providers.

4. How We Use Information Collected Through Cookies

Information collected via cookies may be used to:

- Ensure the secure and reliable operation of our website
- Monitor website performance and stability
- Improve content and navigation
- Understand general user behaviour trends
- Comply with legal and regulatory obligations

We do not use cookies to collect sensitive personal information without your consent.

5. Cookie Consent and Control

When you visit our website, you may be presented with a cookie notice or banner that allows you to accept or manage non-essential cookies.

You can control and manage cookies through your browser settings at any time.

Please note that disabling certain cookies may impact the functionality or performance of the website.

6. Managing and Deleting Cookies

Most web browsers allow you to:

- View which cookies are stored
- Delete cookies
- Block cookies entirely
- Set preferences for specific websites

You can find more information about managing cookies at:

www.aboutcookies.org

7. Cookie Duration

Cookies may be either:

- **Session cookies**, which are deleted when you close your browser
- **Persistent cookies**, which remain on your device until they expire or are deleted

We retain cookie data only for as long as necessary to fulfil the purposes outlined in this policy.

8. Your Rights

Depending on your jurisdiction, you may have rights relating to data collected via cookies, including the right to:

- Request access to information collected
- Withdraw consent for non-essential cookies
- Request deletion of stored data
- Object to certain processing activities

For further information, please refer to our Privacy Policy.

9. Changes to This Cookies Policy

We may update this Cookies Policy from time to time to reflect changes in technology, legal requirements, or our website operations.

The most current version will always be available on our website and will indicate the date of the latest update.

10. Contact Information

If you have any questions about this Cookies Policy, please contact us:

Email: support@rockglobal.co.nz

Website: www.rockglobal.co.nz